

Tune Terms of Service

Last updated: May 2026

These Terms of Service ("Terms") govern your use of Tune operated by Be Collective, Inc. ("Tune," "Company," "we," "us," or "our").

By downloading, installing, accessing, or using Tune, you agree to these Terms.

If you do not agree, do not use Tune.

1. What Tune Is

Tune is a productivity and communication insights tool.

Tune records, transcribes, and analyzes conversations to help users understand communication patterns and improve professional and personal interactions.

Tune is not therapy, psychological counseling, mental health treatment, medical advice, legal advice, employment evaluation, or professional coaching.

Communication insights are limited to communication-related observations such as speaking pace, interruptions, participation dynamics, and conversational structure.

Tune does not perform psychological analysis, personality evaluation, emotion detection, or diagnosis.

AI-generated outputs may be inaccurate and should not be relied upon as factual, legal, medical, employment, or psychological advice.

Tune may not be used as the sole basis for employment, hiring, promotion, disciplinary, educational, insurance, or legal decisions.

2. Eligibility

You must be at least 18 years old to use Tune.

By using Tune, you represent that you have the legal capacity to enter into these Terms.

3. Accounts

You may create an account using Google Sign-In or other supported authentication methods.

You are responsible for maintaining the security of your account and all activities conducted under it.

You may delete your account at any time.

4. Recording Responsibility

Recording laws vary by jurisdiction.

You are solely responsible for:

- Understanding and complying with all applicable recording and privacy laws
- Obtaining any legally required consent before recording conversations
- Ensuring you are an active participant in conversations you record

You may not use Tune to:

- Record conversations you are not part of
- Conduct covert surveillance or unauthorized monitoring
- Record minors without legally valid authorization
- Use recordings in violation of applicable law

Automatic meeting recording features operate only after you explicitly enable them and grant the required permissions.

Tune displays a visible recording indicator while recording is active.

You may disable automatic recording at any time.

Be Collective, Inc. assumes no liability for your failure to comply with applicable laws.

5. Google Integrations

Tune may integrate with Google services through OAuth 2.0.

We access only the permissions you explicitly authorize.

We do not store your Google credentials.

We do not access Gmail content, Google Drive files, or other Google services unrelated to calendar metadata explicitly authorized by you.

You may revoke Google access at any time through your Google account settings.

6. Subscription and Payments

Tune may require a paid subscription.

Subscription terms, billing frequency, automatic renewal terms, refund eligibility, grace periods, and applicable money-back guarantees are presented at checkout and during purchase.

Subscriptions automatically renew unless cancelled before renewal.

Payments are processed by third-party payment providers.

We do not store payment card details.

7. AI Processing and Third Parties

To provide transcription and communication insights features, Tune may use trusted third-party AI providers and service providers acting solely on our behalf.

We do not sell identifiable conversation content.

Audio recordings are automatically deleted within 24 hours after processing.

Human Layer and communication insights features are limited to communication-related observations and are not intended to infer mental state, personality traits, or psychological characteristics.

AI-generated outputs may contain inaccuracies or omissions.

8. Voice Identification

If enabled, Tune may create a voice profile ("voice fingerprint") to distinguish your voice within transcripts.

This feature is used solely for speaker identification within Tune.

By enabling this feature, you explicitly consent to this processing.

9. Your Content

You retain ownership of your recordings, transcripts, and notes.

You grant Tune a limited license to process, store, and analyze your content solely to provide and improve the service.

We may use anonymized and aggregated usage data to improve Tune.

10. Prohibited Uses

You agree not to:

- Violate any applicable law
- Use Tune for unauthorized surveillance
- Harass or harm others
- Reverse engineer the service
- Use Tune as a substitute for professional medical, legal, psychological, or employment services
- Use Tune outputs as the sole basis for decisions affecting another person's rights or opportunities

11. Disclaimer of Warranties

Tune is provided "as is" and "as available" without warranties of any kind.

We do not guarantee uninterrupted operation or the accuracy of transcripts, summaries, or communication insights.

We do not guarantee that AI-generated outputs accurately reflect real-world events, intentions, emotions, or interpersonal dynamics.

12. Limitation of Liability

To the maximum extent permitted by law, Be Collective, Inc. shall not be liable for indirect, incidental, consequential, special, or punitive damages arising from your use of Tune.

Our total liability for any claim shall not exceed the amount paid by you to Tune during the twelve months preceding the claim.

13. Indemnification

You agree to indemnify and hold harmless Be Collective, Inc. from claims, damages, liabilities, and expenses arising from:

- Your use of Tune
- Your violation of these Terms
- Your violation of applicable recording or privacy laws

14. Termination

We may suspend or terminate your access if you violate these Terms.

You may terminate your account at any time.

15. Governing Law and Arbitration

These Terms are governed by the laws of the State of Delaware.

Any dispute arising from these Terms or your use of Tune shall be resolved through binding arbitration administered by the American Arbitration Association.

You waive any right to participate in class-action litigation or class-wide arbitration.

You may opt out of arbitration within 30 days of first accepting these Terms by emailing legal@beishere.com.

16. Changes to These Terms

We may update these Terms from time to time.

Material changes may be communicated through the app, website, or email.

Continued use of Tune after changes become effective constitutes acceptance of the updated Terms.

17. Contact

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